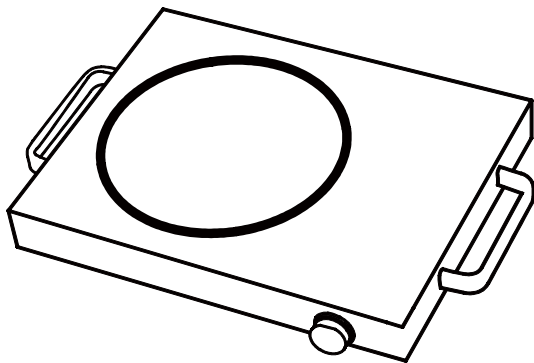




# HIGH HEAT COOKER

## User Manual



Explore more at [www.rosewill.com](http://www.rosewill.com)

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# **IMPORTANT SAFEGUARDS**

## **Important**

Before using this product, please read and understand this instruction manual carefully, and keep it in a safe place; this product is only for use in homes or similar places.

## **Danger**

Do not immerse the cooker in water or any other liquid, and do not rinse under the tap.

## **Warnings**

- Before connecting the product to the power supply, please check whether the voltage marked on the product is consistent with the local power supply voltage, and all components are installed correctly.
- Do not allow children or persons with intellectual disabilities to use this product unattended.
- This product should be used on a flat surface, do not using on an inclined surface.
- When going out or not in use for a long time, please be sure to unplug the power plug from the socket.
- After the first power-on, there is a smell, please continue to use it if it is not abnormal.
- Do not operate or plug in or out the power plug with wet hands to prevent electric shock.
- Do not use this product if the power cord, plug or other accessories are damaged.
- If the power cord is damaged, in order to avoid danger, it must be replaced by professionals from the manufacturer, its maintenance department or similar departments.

## Warnings

- Please do not use accessories or components made by other manufacturers or other manufacturers that are not recommended.
- It is forbidden to modify or lengthen the power cord of this product in any way.
- It is forbidden to use this product outdoors, or to use this product for other purposes.
- All accessories are only suitable for the use of this product, it is forbidden to be used for other purposes or on other similar products to avoid danger.
- It is forbidden to yank the power cord of the product or tie the power cord to an object at a favorable angle.
- Non-professionals are not allowed to disassemble any internal components to avoid danger.
- It is forbidden to move this product when it is plugged in. You can turn it off when necessary, unplug the power plug, and move it to a suitable location.
- If you have any questions, please contact the relevant service center or dealer for help.
- Before cleaning the product, you must first unplug the power plug and let it cool down.
- Please do not touch the heating plate surface with hands or any objects to avoid burns or damage to the product.
- Remove any protective films or packaging from the High Heat Cooker before use.
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.
- Cleaning and user maintenance shall not be made by

### **Warnings**

children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children aged less than 8 years.

- Incorrect use of the appliance may cause serious burns. Therefore, caution must be exercised.
- This appliance may be used by persons with reduced physical, sensory, or mental capabilities, or lack of experience or knowledge, provided they have been given supervision or instruction concerning the safe use of the appliance and understand the potential hazards.
- Children must not play with the appliance.

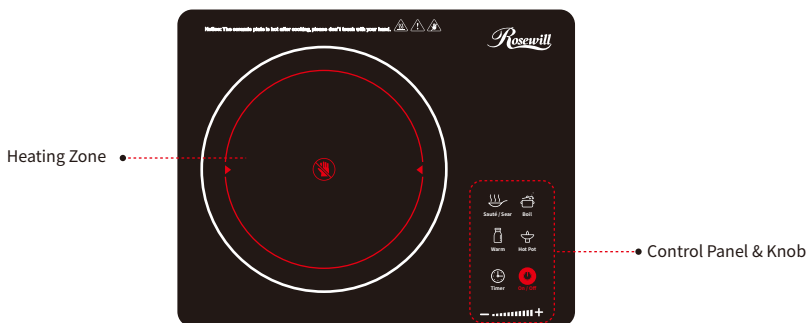
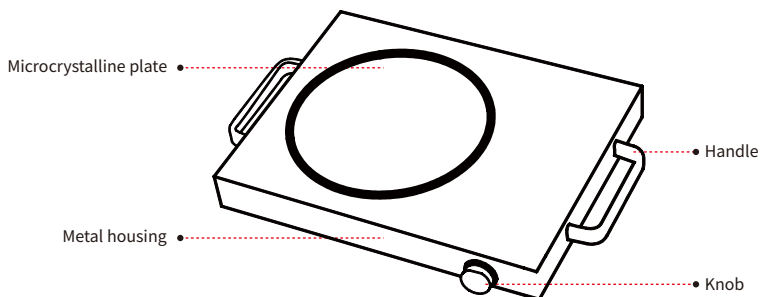
## PRODUCT DESCRIPTION

Direction of use: The Rosewill Electric High Heat Cooker utilizes infrared heating for fast, precise temperature control. It works with any cookware, offering versatile and efficient cooking with enhanced safety features.

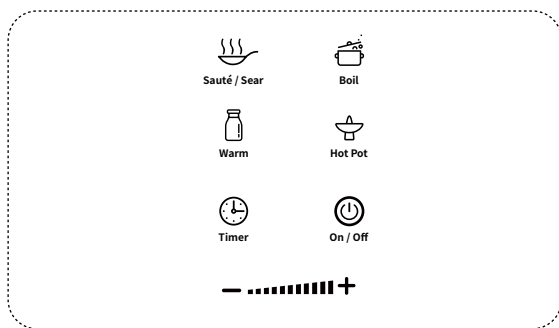
### Specification

Model	RHCW-24001
Voltage	120V ~60Hz
Rated Power	1400W
Dimensions	L x W x H: 14.1 x 11 x 2.2 inch
Weight	5.2 lb

## Product Overview



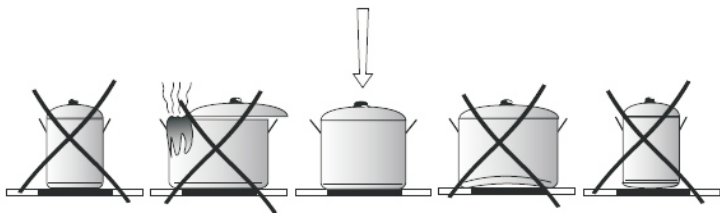
## Control Panel Operation



Function	Default Timer	Timer Range	Default Power	Power Range
Sauté / Sear	30min	5min ~ 3H	1000W	200 ~ 1400W
Boil	30min	5min ~ 3H	1400W	/
Warm	60min	5min ~ 6H	400 ~ 650W	/
Hot Pot	60min	5min ~ 3H	1400W	200 ~ 1400W

## Working Principle of High Heat Cooker

- High Heat Cooker is a product which adopts the latest ceramic heat insulation technology.
- Once the power is on, current will go through the heating ripple wires and generate infrared ray radiation. With the heat-resistant microcrystal plate, heat is released and conducted to the cookware, heating food directly.
- With ceramic heat insulation technology, heat is concentrated at the center. Thus, increasing heat efficiency.
- Please use proper cookware. Pots and pans with a flat and thick bottom help to save up to one-third of electric energy. However, not using a lid would increase the consumption of energy.
- Please use cookware that has a matching size with the heating zone. The cookware should not be smaller nor bigger than the heating zone.
- Cookware should have a stable, flat bottom as sharp-edged bottoms or bottoms with burnt food residuals could cause abrasion and leave scratches on the surface of the appliance.
- Using lids would help prevent heat from escaping the pot which will reduce the cooking time and consumption of power.



- Keep the cooking zone and pot bottom clean. Dirt obstructs the transfer of heat. For any burnt food residuals on the plate, use detergent to clean properly.



## Compatible With Various Flat Bottom Cookware



Iron Pot



Stainless Steel Pot



Glass Pot



Ceramic Pot



Aluminum Pot



Steak Plate



Copper Pot



Wok

Remark: Always choose the cookware that with flat bottom.



# HOW TO USE

## ● Reminder

High Heat Cooker is equipped with sensors operated by touching the marked area with a finger. Every touch of a sensor is confirmed with a sound. When switching the cooker on and off or setting the heating power always operate only one function at a time. If you touch several sensors while turning the knob at the same time, the system will ignore the entered settings. Constantly touching the sensors for an extended period of time will trigger a fault signal.

Place heat-resistant cookware at the center of the heating zone.



• On / Off

1. Once the power supply is turned on, the “On/Off” button indicator will flash, indicating that the cooker is in standby mode.
2. Press the “On/Off” button to active the product and press again to return to standby mode.

Note: If no operation is performed in 2 hours, the cooker will shut down automatically.



Sauté/Sear Boil



Warm Hot Pot

### Preset Menu Control Button:

1. Touch any icon from the cooking menu according to your cooking requirement. The chosen function will be switched on with indicator lighted up accordingly. Once the function is set, the cooker will start working.
2. If you want to adjust the heating power of the function, rotate the knob to select the desired heating power.



• Timer

1. If you want to adjust the working time of the function, press the “Timer” button, and the time will be displayed on the digital screen. Then, rotate the knob to select the corresponding working time.

# Cleaning and Maintenance

- Cleaning and proper maintenance has a crucial impact on the durability of the High Heat Cooker.
- Always unplug the product from the power socket and let it cool down completely prior to cleaning.

**⚠ Hot surface. Make sure the surface is completely cooled down before proceeding to cleaning.**

- Wipe off slight, not-burnt patches of dirt using damp cloth without cleaning agent.
- Do not use abrasive sponge, scouring pads or stiff brush to clean the appliance. Please be cautious when cleaning the heating zone.
- Use only damp cloth to wipe the exterior surface of the appliance. Do not immerse the main body in water.
- Do not allow the heater or other electrical components to be exposed to water or other types of liquid.
- Never use benzene, thinner, abrasive or aggressive cleaning agents, scrubbing powders or scratching sponges to clean the appliance.
- Make sure the plate is clean before cooking. Dirt after charring is very difficult to clean and the plate may get discoloration.
- Do not use steam cleaning devices (including dishwasher) to clean the appliance.
- For proper storage, always place the High Heat Cooker in a low humidity environment.

# COMMON PROBLEM ANALYSIS

Problem	Cause	Solution
<b>No power</b>	Loose power connection	Check the power connections at both the unit and the wall outlet
<b>The touch buttons do not respond</b>	1. There are foreign objects or water on the touch buttons 2. PCB circuit board failure	1. Remove foreign objects and wipe the water from the buttons. 2. Send to the Service Department.
<b>No display</b>	PCB circuit board failure	Send to the Service Department.

Error type	Error code	Solution
<b>Sensor short circuit</b>	E1	Send to the Service Department.
<b>Sensor open circuit or overheat</b>	E2	Send to the Service Department.
<b>Fan open or short circuit</b>	E3	Send to the Service Department.
<b>The ambient temperature is too high</b>	E4	1. Turn off the unit, wait for 30mins to cool down then reconnect power. 2. Send to the Service Department.

# WARRANTY

## Register One (1) Year Limited Warranty

This One (1) Year Limited Warranty applies to purchases made from authorized retailers of Rosewill Inc. ("Rosewill") by the original appliance owner and is not transferable. Please visit [www.rosewill.com](http://www.rosewill.com) to register your new Rosewill appliance. Failure to register your product will not diminish your warranty rights. You will be asked to provide the store name, date of purchase, model number (found on the back of your appliance) and serial number (found on the bottom of your appliance) along with your name and email address.

## Warranty Service

To obtain warranty service, please contact our Consumer Care Department by email to [techsupport@rosewill.com](mailto:techsupport@rosewill.com) or call to 1-800-575-9885. We will try to contact you as soon as possible. If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection. Rosewill is not responsible for shipping costs related to warranty service. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.






Appliances need to be disposed of separately for scrap. Throwing them directly into the garbage is prohibited.



## Technical Support Information

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 [techsupport@rosewill.com](mailto:techsupport@rosewill.com)     1-800-575-9885     [www.rosewill.com](http://www.rosewill.com)

Thank you for purchasing a quality Rosewill product.

Please register your product at [www.rosewill.com](http://www.rosewill.com) for complete warranty information and support for your product.